

Learning Disability and Autism Awareness Training

Feedback from Participants

- Learnt how to deal with an individual, especially through easy read. Presented in a good way.
- Really positive, great information provided
- Lots of really useful information and advice
- Very informative and very well delivered. Thank you.
- Very illuminating!
- Fair comments. To help us all to understand each other and what people are going through.
- Brilliant
- Very informative and valuable to our role. Thank You.
- Very informative.
- About time it was explained PROPERLY! And not just wasted over at Hendon
- Informative as we in the MPS are becoming social workers
- I'd like to know more about easy read. Great Session!
- Very useful!
- Loved the experience and opportunity to receive this info. This was my first ever to know about Autism and LD. Very well presented and made easy to understand. Much appreciated.
- Very helpful and encouraging to see much loving and caring attributes
- Great, relaxed atmosphere for us, examples were so useful. Lovely that it felt we could ask Q's and that support is available.
- Very informative. Gave me a better understanding of autism and ADHD. Know how to respond.
- Wonderfully Communicative. Sympathetic to us who are training to deal with autistic children. Enthusiastic.
- Brilliant! Wish it was longer!!
- Fantastic, thank you so much. As a parent of a ASD child you really understand and so helpful.
- It was a really good training session
- It was very informative
- Brilliant training! I learnt a lot and I really enjoyed it. Thank you.
- Informative and helpful. I feel more confident with communication issues for L.D and autistic people. Thank you.
- Very helpful course! Understandable, easy to relate to your own circumstances. Thank you!
- Very helpful, imaginative and brings situations to life. Gave me insight into how a person with LD/autism feels.

- Informative, useful, very helpful. Thank you!
 - V. Informative and learnt a lot about communicating better with people with LD/autism. Will use it from now on.
 - Brilliant, Insightful and comprehensive information and advice around LD/autism. Delivered in a friendly, confident, professional way. Fantastic!
 - I found this course an inspiration, I feel much more confident when teaching my disabilities group.
 - It's been a great experience and very eye opening. Presented really well, made interesting and information provided was amazing.
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- From this talk we are in arrangements to hold 12 training sessions next year.
 - Very helpful and useful! Thank you!
 - Informative, entertaining – engaging.
 - Very Interesting and informative.
 - A thought provoking training session.
 - Very interesting and clear way of explaining. I especially liked the demonstration with blocks.
 - Insightful, interesting.
 - Fun, Informative and eye opening. Many Thanks.
 - Very well presented and informative.
 - Thank you, really eye opening and informative. I feel more confident about doing my job.
 - Really good thanks. Such an eye opener! Lovely trainers.
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- Training session was very informative and easy to follow. The team where very energetic and knowledgeable about the subject area. A training session for all the public sector!
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- It was good to see things from the person's point of view - ie the videos. Very informative.
 - Informative
 - Informative, helpful and reassuring that we are doing things right
 - I will remember the bricks - it was a very simple, powerful way of understanding.
 - Hi thanks it was very helpful, very informative. It was good to know and cover all the topics
 - Great course really helpful

- I thought this training session was very interesting and informative. All three Mencap staff running the session were friendly, fun and enthusiastic. Good job!
- Succinct and successful!

- Very positive. As a receptionist I know how to behave now with a person with learning disabilities as I used to only talk to the carer. Many Thanks
- Very helpful. Made me really think about waiting for an answer before asking more questions and giving people more time for processing information.
- It was a nice informal talk. We need to spread the word more.
- A real insight! Fantastic informative training session. Thanks You!
- Gained greater awareness of resources available. Made me think differently take my time!
- Excellent, Sorry it was so short, staff will be informed about additional training days at St Andrews.
- Very Formative makes you review your behaviour towards people with learning disabilities. Good tips on how to approach.
- Helpful, understanding

- Fantastic
- Good information
- Very formative. Understood the thinking and the actual person
- Really helpful
- Really informative. Found the section about sensitivity really interesting

- Good understanding of disability and autism. Will be help for my surgery. Thank you.
- Found the meeting very informative and feel I have come away with some very useful tips when dealing with patients with learning difficulties. Thank you.
- Very interesting, good presentation
- Very helpful. Full of useful info.

- Really informative sessions. Thank you for taking the time to come today.
- Interesting and very informative. Well presented.
- Great 1 ½ hour spent, interesting to know that just some simple steps can make a big difference and silence is not a bad thing. Very informative session.

- Worrying. I think I display a lot of learning disability traits. Very difficult to decide if or when someone with mild learning disability has a problem or is pretending? Excellent presentation.
 - Informal and relaxed atmosphere. Interactive and relevant, not death by power point! Thank you!
 - Interactive and visual. Enabled me to understand the thought process and the limitations. Personally would have liked more tools and communication info.
 - Very informative session – I have learned a lot and know that I am now better equipped to do my job better. Really good and enthusiastic presenters – an asset to the charity.
 - Excellent! Good to find out what Mencap is involved in helping people with LD & autism. Thank you very much.
 - Brilliant. Lots of things I can apply/use at work – even in different boroughs. Thanks.
 - Informative, good interactive elements. Short but to the point.
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- Very Informative and eye opening
 - Very Interesting, eye opening, well presented. Thank you.
 - Success and happiness
 - Excellent presentation. Learnt a lot on learning disabilities, thank you.
 - Very interesting and informative session. Great presentation!
 - How can we here at JCP be able to all learn how to deal and identify these customers better? Today was useful but a lot to try and implement.
 - Informative and interesting.
 - Inspiring
 - Informative session. Very useful for our staff.
 - Very interesting and found it very informative.
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 - Brilliantly put across. Very well presented. I found it really informative and really happy with the handouts given.
 - Very well presented. Information passed on clearly. Lots of useful guidelines to carry into my own work. Brilliant.
 - Fantastic Training, very informative and interesting and will definitely be very useful for my setting and in my day to day life.
 - Loved this Training! I found it really interesting – I volunteered to do the activity and found it very helpful in understanding how important it is to wait for an answer when asking a question.

- Excellent orators/trainers. Very knowledgeable in the subject. Approachable and easy to understand. Easy going trainers and happy to answer and questions, thank you.
 - I was interested to know how much the level of verbal communication was. Very clear and interesting presentation.
 - Fantastic, informative training, delivered in such a way that you really can start to understand the difficulties faced by people with learning disabilities. Lots to take away and think about.
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- Fantastic insight
 - Great!
 - Inspiring
 - Extremely informative, Made me think.
 - Very informative
 - Very good, interactive and clear to understand. Certainly gave me lots of ideas to improve our communication material.
 - Informative
 - I very much enjoyed this training, have learnt and understood more.
 - Very interesting and informative. Excellent presentation! Lots of ideas.
 - Informative
 - Very good session.
 - Excellent, thank you!
 - Great Information, well done.
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- Getting more awareness and understanding to slow myself down and speak clearly and calmly and wait until they have finished speaking. I have a stutter and get frustrated when stopped half way through. Put more examples in training sessions and decrease generalisation of examples.
 - The training was very informative. It was well put together and I feel I can go back to my place of work/home with information about disability and autism to other. Thankyou Sarah & Laura!
 - Full of information and advice. Explained clear and well. Shared stories and issues that people with learning disabilities and autism. Learned so much and gained awareness.
 - Interesting training, some good tips given to be used in the surgery in the future. Thank you.
 - Very helpful and very informative, great introduction on Mencap. Great course. Thank you.

- Lots of information but well presented. Learnt a lot. Examples helped to make it easier and the game both helped me to understand disability and autism.
- Excellent – well explained- everything clear with good examples given very enjoyable given the subject is not easy. Lots of info.
- Been really useful, examples were really useful in understanding the perspective of someone with a learning disability. Good mixture of exercise/group activity and presentation. Lots of handy tips e.g internet links. Thank you.
- Really enjoyed the course and I have learned a lot of things which I will use in the future. Many Thanks.
- The training was very interesting and informative. Gave me food for thought to look at things from a different point of view. Thank you.
- Well presented. Personable. Very Informative. Clear order of presentation.
- Found it very informative especially the easy read and Easy Health. The presenters were good and engaging.
- Eye opening. Found it interesting what was said about speaking directly to person not carer etc. Very often no one acknowledges the patient at all.
- The course was helpful with lots of information. Excellent!